



# CLEO Helpful Legal Information for Housing Law

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**Your Legal Rights**, a project of CLEO, is a website for the Ontario public that brings together legal information on dozens of topics from hundreds of reliable sources across the province.

Go to [www.yourlegalrights.on.ca](http://www.yourlegalrights.on.ca) and look under **Housing Law > All resources on this topic**.

There you will see many resources relating to Housing Law, including:

Title	<b>What tenants need to know about the law</b>
Source	Community Legal Education Ontario (CLEO)
Content	<p>This resource covers topics such as rent increases, deposits and other charges, repairs and maintenance, discrimination, privacy, moving out, and eviction. Available in print and online, in English and French.</p> <p><b>CLEO has a series of resources about housing law</b> including:</p> <ul style="list-style-type: none"><li>• Can your landlord take your stuff?</li><li>• Care homes</li><li>• Fighting an eviction</li><li>• Harassment and discrimination</li><li>• Maintenance and repairs</li><li>• Moving out</li><li>• Rent increases</li></ul>

Title	<b>Fighting an eviction</b>
Source	Community Legal Education Ontario (CLEO)
Content	<p>This booklet explains what tenants need to do if they do not want to move out or be evicted, what happens at a Landlord and Tenant Board hearing, and what tenants can do if they get an eviction order from the Board.</p>

Title	<b>Seven Steps to Solving Tenancy Problems</b>
Source	Halton Community Legal Services
Content	<p>This guide lists seven steps to help you recognize and deal with tenancy problems. Examples show how each step can be applied.</p>

Title	<b><a href="#">Advocacy Centre for Tenants Ontario FAQs</a></b>
Source	Advocacy Centre for Tenants Ontario (ACTO)
Content	The Frequently Asked Questions section of the Advocacy Centre for Tenants Ontario (ACTO) website covers many issues tenants ask about: evictions in winter, changing locks, resources for newcomers, how to get repairs done, plus links to further information.

Title	<b><a href="#">Landlord and Tenant Board Information</a></b>
Source	Landlord and Tenant Board
Content	This web page includes links to frequently asked questions and brochures on topics such as rent increases, ending a tenancy, subletting, rent payment, maintenance and repairs, mobile homes and land lease communities, and illegal lockouts.

## Related Common Questions

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Go to [www.yourlegalrights.on.ca/common-questions-browse](http://www.yourlegalrights.on.ca/common-questions-browse) and look under the topic **Housing Law** to find answers to questions like this:

**[What are the rules about rent increases in Ontario?](#)**

**[I'm looking for an apartment and my landlord says he doesn't rent to people on welfare. Is that legal?](#)**

**[A few days after I moved into my place, I discovered that the stove doesn't work at all. The landlord says the stove comes "as is", so I'll have to get it fixed myself. What can I do?](#)**

# Where to get legal help

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Go to [www.yourlegalrights.on.ca/find-services](http://www.yourlegalrights.on.ca/find-services) and look under **Services by Legal Topic > Housing Law**.

Ontario's **Community Legal Clinics** are funded by Legal Aid Ontario to provide legal services for low-income individuals and families in a variety of areas of law including landlord and tenant or housing law. Clinics can also help you to find support and help by directing you to other community agencies that provide assistance and information. For more information visit [www.legalaid.on.ca](http://www.legalaid.on.ca) or call:

Toll-free: 1-800-668-8258  
Toronto area: 416-979-1446  
Toll-free TTY: 1-866-641-8867  
Toronto area TTY: 416-598-8867

To find the community legal clinic for your area, you can check the **Legal Aid Ontario website and enter your postal code**. You can also find a map and full listing of community legal clinics and student legal aid services societies in Ontario on the **Your Legal Rights Services Map**.

The Housing Help Association of Ontario (HHAO) is a provincial association of community-based, not-for-profit organizations delivering free housing help services that prevent and reduce homelessness. To find your local housing help association visit [findhousinghelp.ca](http://findhousinghelp.ca).

If you live in the Greater Toronto area, the **Federation of Metro Tenants' Associations (FMTA)** runs a Tenant Hotline. If you have any questions about your rights as a tenant in Toronto, you can call the hotline at 416-921-9494.

**Centre for Equality Rights in Accommodation (CERA)** is a charitable, non-profit organization in Canada dedicated to ending discrimination in housing and promoting human rights in housing. CERA has offices in Toronto and Ottawa. Visit their website at [www.equalityrights.org/cera](http://www.equalityrights.org/cera) or call 416-944-0086 or toll-free 1-800-263-1139.

If you think you are experiencing discrimination in housing, visit the **Human Rights Legal Support Centre** website at [www.hrlsc.on.ca](http://www.hrlsc.on.ca) or contact them at:

Toll-free: 1-866-625-5179  
Toronto area: 416-597-4900  
Toll-free TTY: 1-866-612-8627  
Toronto area TTY: 1-866-612-8627

If you appear before the Landlord and Tenant Board, you are not required to hire a lawyer or paralegal. If you choose to hire a lawyer or paralegal, the Law Society of Upper Canada has information on its website to help you find legal assistance. Visit the Law Society's online **Lawyer and Paralegal Directory** or call the **Law Society Referral Service** at 416-947-3330 or 1-800-268-8326.

**JusticeNet** is a not-for-profit service helping people in need of legal expertise, whose income is too high to access legal aid and too low to afford standard legal fees. JusticeNet is currently available to anyone living in Ontario. Visit their website at [www.justicenet.org](http://www.justicenet.org) or call 416-479-0552 or 1-866-919-3219.

You can use this space to jot down questions you would like to ask or notes you want to make about the presentation.

Remember that the presenter cannot give you legal advice about your particular issue – they can give you general legal information.

**Question 1:**

**Question 2:**

**Notes:**